

NOTICE

To All Customers of Hiawatha Telephone Company

On September 11, 2025, the Michigan Public Service Commission designated Hiawatha Telephone Company as an Eligible Telecommunications Carrier (ETC) for its service area for universal service purposes.

Hiawatha Telephone Company provides supported voice telephony and broadband Internet access services throughout its designated service area. Supported services include access to the public switched telephone network, local usage, access to 911 and enhanced 911 services where available, and broadband Internet access capable of transmitting data to and receiving data from the Internet.

Services are provided within the following exchanges: Brimley, Bay Mills, Deer Park, Eckerman, Grand Marais, Hiawatha Forest, Hulbert, Munising, Paradise, Seney, and Shingleton.

Current service rates and FCC Broadband Consumer Labels are publicly available at www.jamadots.com or by contacting your local office.

One local directory is provided annually without charge. Touch Tone service is available at no additional cost.

Lifeline Service

Lifeline is a non-transferable federal benefit that provides a monthly discount of up to \$9.25 for eligible non-Tribal households and up to \$34.25 for eligible households residing on federally recognized Tribal lands. The benefit is limited to one per household and may be applied to voice service, broadband service, or bundled service.

A household is eligible if a member participates in one of the following programs:

- Medicaid
- Federal Public Housing Assistance
- Supplemental Security Income (SSI)
- Supplemental Nutrition Assistance Program (SNAP)
- Veterans and Survivors Pension Benefit Programs
- Bureau of Indian Affairs General Assistance (Tribal residents only)
- Head Start (Tribal residents only)
- Tribal Temporary Assistance for Needy Families (Tribal residents only)
- Food Distribution Program on Indian Reservations (Tribal residents only)
- Household income at or below 135% of the Federal Poverty Guidelines

For more information or to apply, visit www.lifelinesupport.org or contact:

Munising Office: 1-800-562-9741 or 906-387-9911

Brimley Office: 1-888-225-2873 or 906-248-3211